

Community of Inquiry

Cohesive

Addresses or refers to the group using inclusive pronouns.

Vocatives - addressing by name.

Phatics, salutations.

Affective

Expression of emotions.

Use of humor.

Self-disclosure.

SOCIAL PRESENCE

Interactive

Continuing a thread.

Quoting from others' messages.

Referring explicitly to others' messages.

Asking Questions.

Complimenting, expressing appreciation.

Expressing agreement.

Supporting Discourse

COGNITIVE PRESENCE

Exploration

Divergence.

Information exchange.

Suggestions.

Brainstorming.

Conclusions.

Triggering Event

Sense of puzzlement.

Recognizing a problem.

Integration

Convergence.

Connecting ideas.

Creating solutions.

Resolution

Apply new ideas.

Testing solutions.

Defending solutions.

Setting Climate

Selecting Content

TEACHING PRESENCE

Instructional Design & Organization

Setting the curriculum.

Designing methods.

Establishing time parameters.

Utilizing the medium effectively.

Establishing netiquette.

Facilitating Discourse

Identifying areas of agreement and disagreement.

Seeking to reach consensus and understanding.

Encouraging, acknowledging, and reinforcing student contributions.

Setting the climate for learning.

Drawing in participants, prompting discussion/interaction.

Assessing the efficacy of the process.

Direct Instruction

Presenting content and questions.

Focusing the discussion.

Summarizing the discussion.

Confirming understanding.

Diagnosing misperceptions.

Injecting knowledge from diverse sources.

Responding to technical concerns.